Defcredit

Request for Replacement Card

Defence Force Credit Union Limited
ABN 57 087 651 385 AFSL 234582

(Please Tick appropriate items below)

CARD: ☐ Damaged ☐ Captured ☐ Lost ☐ Stolen ☐ Not Received

PIN: ☐ Forgotten ☐ Not Received

Visa Debit Card Number

Visa Credit Card Number

Redicard Number

Card Name

Member No. Account No.

Mailing Address

State Postcode

Telephone (W) ( ) (H) ( )

Mobile

Email

I/We request that you issue a replacement for the above item/s and authorise you to debit my/our account with $ for each replacement card. The new card will be mailed to the above address.

PLEASE NOTE: It is the cardholder/s responsibility to cancel any regular Direct Debit authorisations for the Visa Debit or Credit card being cancelled, ie. Internet Subscriptions.

ATM/EFTPOS Transaction Enquiry/Complaint Forms are to be completed only where Visa/Redicard complaints relate to disputed or unauthorised PIN transactions.

Member Signature

Member Signature

Date / /

Date / /

OFFICE USE ONLY

Identification Details

Processed By Date / /

Service Centre/Dept

Redicard – Status changed to CLOSED ☐ Note loaded on account ☐

Visa – Status changed to Lost or Stolen ☐ New card ordered ☐

Limit group changed to 'No Access' ☐ Replacement Card Fee processed ☐

Hotline contacted if card lost, stolen, captured or not received

Hotline Reference No.