

2015 Annual Report

CUBS Superannuation Fund –

Defence Bank Super

Defence Bank Pensions

CUBS Superannuation Fund

ABN 90 120 177 925

Trustee

Equity Trustees Limited

ABN 46 004 031 298

AFS Licence No. 240975

RSE Licence No. L0003094



CONTACT DETAILS

If you have an enquiry about Defence Bank Super or Defence Bank Pensions or would like to receive your Annual Reports (including this Annual Report) by mail (free of charge), you should contact:

The Administrator: Financial Synergy Pty Limited

GPO Box 4344

Melbourne VIC 3001

Telephone: 1800 979 188

Facsimile: (03) 9654 2187

Email: super@financialsynergy.com.au

Website: www.financialsynergy.com.au

The Credit Union: Defence Bank Limited

Level 5, 31 Queen Street

Melbourne VIC 3000

Telephone: (03) 8624 5888

Facsimile: (03) 8624 5892

Email: info@defencebank.com.au

Website: www.defencebank.com.au

Trustee: Equity Trustees Limited

Level 2, 575 Bourke Street

Melbourne VIC 3000

Telephone: 1300 133 472

Facsimile: (03) 8623 5200

Disclaimer

This Annual Report relates to the reporting period ending 30 June 2015. This Report has been prepared in accordance with the Corporations Act and Corporations Regulations 2001. Reasonable care has been taken to ensure the information in this report is correct, but neither the Trustee, its service providers nor its advisers accept responsibility for any error or misprint or anyone using or acting on this information for any purpose. Information contained in this report is accurate as at 30 June 2015, based on information provided to the Trustee by the Fund's service providers and underlying investment managers.

Information in this report relates to the CUBS Superannuation Fund ('Fund') as a whole, unless stated otherwise. Defence Bank Super and Defence Bank Pensions are products offered from the Fund since 19 March 2014 (they are not separate superannuation funds) and are referred to as 'Defence products' in this report.

The Trustee does not guarantee the performance of any of the Fund's investments or underlying investment managers. The Trustee does endeavour to ensure that only professional managers using sound investment processes are utilised.

This publication contains general information or advice only that has been prepared without taking into account your objectives, financial situation or needs. You should refer to the relevant Product Disclosure Statement (**PDS**) and any factsheets (where applicable) and assess your own financial situation before making any financial decisions. You may wish to consult an appropriately qualified financial adviser before making any financial decisions in relation to this product. You can obtain the PDS and factsheets relevant to your membership by calling 1800 979 188 or downloading it from www.defencebank.com.au.

CONTENTS

MESSAGE FROM THE TRUSTEE	3
YOUR INVESTMENTS OPTIONS	4
INVESTMENT OPTIONS	5
FINANCIAL AND OTHER STATUTORY INFORMAITON	8
WHAT HAPPENS IF YOUR ACCOUNT BECOMES INACTIVE?	12
INQUIRIES & COMPLAINTS	15
YOUR PRIVACY	16
WHO'S LOOKING AFTER YOU	17
DIRECTORY	19



MESSAGE FROM THE TRUSTEE

The Trustee presents the Annual Report for the CUBS Superannuation Fund for members participating in the Defence Bank Super and Defence Bank Pension products ('**Defence products**'), for the year ended 30 June 2015.

Please take the time to read this Annual Report and if you have any queries or require further information, please contact the Fund Administrator (details provided on page 19).

The Fund is set up as a trust and is governed by a legal document called a Trust Deed. The Trustee is responsible for running the Fund in accordance with the Trust Deed.



YOUR INVESTMENT OPTIONS

There are five investment options available to members of the Defence products to choose from when making your investment decisions. The Trustee may close, vary or add to the investment options available to members from time to time. The investment options available to members of the Defence products reflect the Fund's investment policy for this segment of the Fund and are part of an overarching approach to investments that takes into account various factors including relevant law, the Trust Deed and the nature of the Fund membership.

You should also consider the current PDS and any factsheets applicable to the Defence product you participate in when making any investment decisions.

INVESTMENT OPTIONS

- Cash Plus Option*
- Conservative Option
- Balanced Option
- Growth Option
- Term Deposit Option

This Report provides information about each of the options, as relevant to members of the CUBS Superannuation Fund for the 2014/2015 financial year. Further information about the options can be downloaded from www.defencebank.com.au.

Refer to your Annual Member Statement to check which investment options you are invested in or have chosen. Your member statement shows your investment options as at 30 June 2015. Visit the website at www.defencebank.com.au for more up to date information.

^{*}Note: This option is called 'Cash Plus' because it invests in Fixed Interest assets as well as Cash.



INVESTMENT OPTIONS

	CASH PLUS OPTION			CONSERVATIVE OPTION		
Risk Level	annual returns over any 20 year			Estimated number of negative annual returns over any 20 year period is one to less than 2.		
Investment Return Objectives	income return before tax in line with a 50/50 combination of the RBA cash rate and six-month bank bill rates.			To track the weighted average return of the various indices of the asset classes in which the option invests, in proportion to the strategic asset allocation as set out below before fees and expenses.		
Strategic Asset Allocation	Fixed Interest 50% Cash 50%		International Equities 1 Property Fixed Interest 2		14% 10% 3% 27% 46%	
Recommended Minimum Investment Timeframe	Short term (no minimum)		Short to Medium term investors (usually three to five years)			
Actual Asset Allocation as at 30 June*	Fixed Interest^	2015 51.41%	2014	Australian Equities	2015	2014
	Cash^	48.59%	58.62%	International Equities	11.81%	10.91%
				Property Fixed Interest^	2.95%	2.73%
				Cash^	43.35%	48.77%

^{*} Asset allocation may vary from time to time due to market fluctuations and amounts held in cash pending investment.

[^]The Cash and Fixed Interest investments utilised in these options are cash and fixed interest deposits or products issued by the Defence Bank Ltd.



INVESTMENT OPTIONS

	BALANCED OPTION			GROWTH OPTION		
Risk Level	annual returns over any 20 year			Estimated number of negative annual returns over any 20 year period is three to less than 4.		
Investment Return Objectives	return of the various indices of the asset classes in which the option invests, in proportion to the strategic asset allocation as set out			To track the weighted average return of the various indices of the asset classes in which the option invests, in proportion to the strategic asset allocation as set out below before fees and expenses.		
Strategic Asset Allocation	International Equities 18% Property 5% Fixed Interest 25%		Australian Equities 31% International Equities 25% Property 7% Fixed Interest 27% Cash 10%		7% 7%	
Recommended Minimum Investment Timeframe			Long term investors (usually seven years plus)			
Actual Asset Allocation as at 30 June*	Australian Equities International Equities Property Fixed Interest^ Cash^	2015 19.23% 19.23% 4.81% 29.49% 27.24%	2014 21.53% 17.62% 4.89% 28.81% 27.15%	Australian Equities International Equities Property Fixed Interest^ Cash^	2015 27.77% 27.77% 6.94% 32.29% 5.23%	2014 25.96% 25.96% 6.49% 26.01%

^{*} Asset allocation may vary from time to time due to market fluctuations and amounts held in cash pending investment.

[^]The Cash and Fixed Interest investments utilised in these options are cash and fixed interest deposits or products issued by the Defence Bank Ltd.



INVESTMENT OPTIONS

	TERM DEPOSIT OPTION^
Risk Level	Estimated number of negative annual returns over any 20 year period is less than 0.5.
Investment Return Objectives	To provide capital security and an income return before tax in line with Retail Term Banks' Deposit Rates as published by the RBA.
Strategic Asset Allocation	Term Deposits 100%
Recommended Minimum Investment Timeframe	Recommended Minimum Investment Timeframe (1 to 3 years, depending on the term of the deposit).
	Available Terms
	1 year 2 years
	3 years

[^]This option allows you to choose from a range of Term Deposits which are products issued by the Defence Bank Ltd.



This is an abridged summary of the unaudited financial statements for the CUBS Superannuation Fund for the year ended 30 June 2015 (incorporating all products including the Defence products). A copy of the audited financial statements and auditor's report will be available on request from the Administrator after 31 October 2015.

	2015	2014
Net Assets Available to Pay Benefits At End of Previous Year	31,443,574	20,755,044
Revenue		
Changes in net market value of investments	251,482	88,539
Contributions from employers	781,269	152,067
Contributions from members	2,844,057	1,590,504
Interest	816,693	476,004
Other Income	518,561	127,493
Transfer from other funds	37,916,365	16,907,747
Total Revenue	43,128,427	19,342,354
Expenses		
Administration	(91,704)	(20,060)
Benefits paid	(17,385,861)	(8,557,502)
General administration expenses	(108,716)	(21,908)
Tax expense	(359,511)	(59,609)
Trustee fees	(25,241)	(5,417)
Total Expenses	(17,971,033)	(8,664,496)
Movement in Fund reserves	60,808	10,672
Net Assets Available To Pay Benefits At End of Year	56,661,776	31,443,574
Represented by		
Assets		
Cash and cash equivalents	15,223,046	16,077,685
Receivables	383,532	101,326
Hunter Credit Union – cash	810,223	747,198
Hunter Credit Union – fixed interest	609,730	540,128
QSCU Fixed Interest	6,359,314	2,649,911
QSCU Cash Investment Pool	5,376,454	2,355,932
Defence Bank Super Cash Investment Pool	3,735,622	472,115
Defence Bank Super Fixed Interest	4,272,527	503,573
Vic Teachers Credit Union Cash Investment Pool	270,457	5,063
Vic Teachers Credit Union Fixed Interest	516,724	9,698
Term Deposits	3,352,264	2,858,959



Units in managed investment schemes	16,028,935	5,180,501
Total Assets	56,938,828	31,502,089
Liabilities		
Audit fee payable	-	-
Operating expenses payable	29,649	16,965
Current tax liability	186,250	30,791
Deferred Tax liability	61,153	10,759
Total Liabilities	277,052	58,515
Net Assets Available to Pay Benefits	56,661,776	31,443,574



Significant Investments

The following underlying investments each represent more than 5% of the total assets of the CUBS Superannuation Fund (incorporating all products including Defence products) as at 30 June 2015:

INVESTMENT	\$'000	%
Greater Building Society Ltd Cash	13,200,594	23
QCU Simple Super Fixed Interest*	6,359,314	11
QCU Simple Super Cash*	5,376,454	10
Defence Bank Cash^	3,735,622	7
Defence Bank Fixed Interest^	4,272,527	8
Vanguard High Growth Index Fund	16,028,935	28
Term Deposits*	2,833,264	5

^{*}The QCU Simple Super Cash, QCU Simple Super Fixed Interest and Term Deposit investments are cash and fixed interest deposits or products issued by Qantas Credit Union. Qantas Credit Union is an authorised deposit-taking institution (ADI).

The assets for the CUBS Superannuation Fund as a whole (incorporating all products including Defence products) as at 30 June 2015 and 30 June 2014 are set out in the table below:

ASSET	2015		2014	
Australian Equities	\$6,315,400	11.17%	\$2,051,478	6.53%
International Equities	\$6,475,690	11.45%	\$2,077,381	6.61%
Property	\$1,570,836	2.78%	\$528,412	1.71%
Fixed Interest	\$16,777,568	29.66%	\$7,085,500	22.55%
Cash	\$25,415,802	44.94%	\$19,657,993	62.60%

[^]The Defence Bank Cash and Fixed Interest investments are cash and fixed interest deposits issued by Defence Bank Ltd. Defence Bank Ltd is an authorised deposit-taking institution (ADI).



Operational Risk Financial Requirement (ORFR) Reserve

In January 2014, the Trustee determined to establish and maintain an ORFR Reserve. The purpose of the ORFR Reserve is to protect members' interests should an operational failure occur that may result in losses to a fund or its members.

This reserve is funded by the deduction of a fee (referred to as the ORFR fee) charged to member accounts. The Trustee determined a fee of 0.12% per annum would be deducted from the account balance of Fund members, calculated as at the end of each month or on account closure based on the average account balance. This is the fee that applied in the second half of the 2014/2015 reporting period covered by this annual report.

The fee was used to establish the reserve with the aim of ensuring the Fund meets its ORFR target amount of 0.30% of Fund assets by 30 June 2016.

The reserve is held solely in cash and held as an asset of the Fund.

The Trustee is obliged to review its ORFR arrangements regularly to ensure the fee is set at an appropriate level and to make any changes necessary to ensure regulatory requirements continue to be met. As such, the fee (including the amount or how it is calculated or applied) or the period during which it will be charged may change from time to time. The Trustee is currently undertaking such a review and will separately advise members of any changes.

ORFR Reserve	2015	2014
Amount held in reserve as at 30 June	\$60,808	\$10,672

Allocation of Earnings

The allocation of earnings to member accounts depends on the segment of the Fund that you participate in.

For members of Defence products, net earnings (after the deduction of relevant fees, costs and taxes) for an Investment Option (other than the Term Deposit Option) are allocated to a member's account through changes in the unit prices (Sell Prices) applicable to the Investment Option(s) in which a member is invested during the year. Unit prices are usually determined daily based on market valuations of the assets of each option. Changes in the unit prices from time to time determine the value of a member's investment in an Investment Option (other than the



Term Deposit Option).

The Trustee's policy is to allow all investment returns (after taking into account relevant fees, costs and taxes) to flow through to members via increases (or decreases) in unit prices, where applicable.

The investment performance of a Term Deposit (available under the Term Deposit Option) is based on the applicable rate of interest declared by the relevant financial institution and is allocated to a member's account.

For more information about unit prices or the allocation of earnings relating to Term Deposits, refer to the relevant PDS (including, where applicable, current factsheets) applicable to your account.

Derivatives

It is the Trustee's policy not to use derivative instruments directly. Derivatives include investment products such as futures, options, swaps and warrants. They are securities whose value is derived from other securities or assets. Some of the underlying investment managers utilised in the Investment Options may use derivatives to reduce risks in their investment product and to increase or decrease their exposure to particular investment sectors or markets. However, use of derivatives carries its own risks like the possibility that the derivative position is difficult or costly to reverse, that it does not perform as expected or that the parties to the derivatives contract do not perform their contractual obligations.



WHAT HAPPENS IF YOUR ACCOUNT BECOMES INACTIVE?

Subject to any requirement on the Trustee to transfer lost accounts to the Tax Office in certain circumstances, if we have not received contributions or rollover amounts into your accumulation account for a period of 5 years or more we may transfer your benefit to our nominated Eligible Rollover Fund (ERF) - the Australia's Unclaimed Super Fund (AUSfund). The Trustee also reserves the right to transfer benefits to the ERF in any other circumstances that it considers appropriate (for example, small accounts) under broad powers conferred on superannuation trustees under superannuation legislation.

The ERF's contact details are:

Australia's Unclaimed Super Fund (AUSfund)

PO Box 543

Carlton South VIC 3053

Telephone: 1300 361 798

Facsimile: 1300 366 233

Email: admin@ausfund.net.au

Being transferred to the ERF may affect your benefits because:

- You will cease to be a member of the CUBS Superannuation Fund and any insurance you may have will also cease.
- You will become a member of AUSfund and be subject to its governing rules.

AUSfund's investments, fees and costs and other arrangements are different to the CUBS Superannuation Fund. AUSfund does not offer insurance cover.

Where we have your current address, we will advise you of any transfer.

The trustee of AUSfund is Industry Funds Investments Limited (ABN 17 006 883 227).



OTHER IMPORTANT INFORMATION

Important Information for Temporary Residents

The Trustee is required to transfer the superannuation benefits of a former temporary resident to the ATO (as unclaimed money) on request, after six months has elapsed since the temporary resident has left Australia and their visa has expired or is cancelled. If this happens, a former temporary resident can claim their super benefits directly from the ATO as a Departing Australia Superannuation Payment (DASP), subject to applicable tax rates.

Former temporary resident members whose benefits have been paid to the ATO will not be provided with notices or exit statements at the time or after their benefits are transferred to the ATO. The Trustee is taking this approach relying on relief granted by the Australian Securities and Investments Commission (ASIC) from certain reporting obligations in the law, which normally apply when fund membership ceases. This relief recognises that trustees will generally not be aware which members are former temporary residents (until advised by the ATO) and that they may have difficulty communicating to an overseas address or finding correct contact details for the member.

For further information please contact the Administrator or go to www.ato.gov.au.



INQUIRIES & COMPLAINTS

The Trustee has established a procedure for dealing with member enquiries and complaints. Enquiries and complaints should be made to the Complaints Officer.

Complaints can be made to:

Complaints Officer
CUBS Superannuation Fund – Defence Bank Super and Pensions
PO Box 4344
MELBOURNE VIC 3001

Telephone 1800 979 188 Facsimile (03) 9654 2187

Email investments@defencebank.com.au

If you are unhappy with the response to an enquiry, or have a complaint or dispute, you will generally be asked to place your question or problem in writing to the Trustee. The Trustee will endeavour to reach a satisfactory solution to your problem within 90 days of receiving the complaint and will advise you accordingly.

If a satisfactory solution is not achieved within 90 days, or you do not hear from us in this timeframe, you are able to take your complaint to the <u>Superannuation Complaints Tribunal</u> (SCT) by:

- phoning 1300 884 114 (cost of a local call); or
- writing to Locked Bag 3060, Melbourne Victoria 3001; or
- visiting Level 7, 120 Collins Street, Melbourne VIC 3000.

The Tribunal is an independent body set up by the Commonwealth Government to review trustee decisions relating to members (as opposed to trustee decisions relating to the management of the fund as a whole).

You must follow the procedure set out above. The SCT will only handle certain types of complaints and time limits apply for lodging some complaints. If the SCT accepts your complaint it will try to help you and the Trustee to reach a mutual agreement through conciliation. If this is not successful, the SCT will make a decision that is binding on all parties (subject to a limited right of appeal to the Courts).



YOUR PRIVACY

As an investor in CUBS Superannuation Fund you will be protected by the Trustee's Privacy Policy, and that of the Administrator. In summary, this means that we only collect information that is necessary for the efficient operation of the Fund and as required or permitted by law. On occasion, and as required under various types of legislation, certain information may be required to be passed on to various regulatory bodies to ensure that you receive all the benefits to which you are entitled. All parties involved in these transfers are also subject to the privacy guidelines.

A copy of the Administrator's Privacy Policy can be viewed on the *Privacy Policy* page at www.defencebank.com.au or you may call the Administrator on 1800 979 188 to have a copy mailed to you.

A copy of the Trustee's policy is also available on request by contacting the Trustee.



WHO'S LOOKING AFTER YOU

The Trustee

Equity Trustees Limited is the Registrable Superannuation Entity Licensee and Trustee of the CUBS Superannuation Fund, and is responsible for making sure the Fund is run in accordance with the Trust Deed and governing superannuation legislation, including looking after the interests of members as a whole.

The Trustee's Board of Directors as at 30 June 2015 comprised:

Mr JA (Tony) Killen (Chairman)

Mr David F Groves (Deputy Chairman)

Mr Robin B O Burns (Managing Director)

Ms Alice JM Williams

The Hon Jeffrey Kennett AC

Ms Anne M O'Donnell

Mr Kevin J Eley

Mr Michael J O'Brien was appointed 28 July 2014

The Trustee holds professional indemnity insurance to protect the Trustee, its directors and the Fund against certain losses or liabilities. The indemnity insurance cover is subject to the terms and conditions of the relevant insurance policy.



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DIRECTORY

Trustee

Equity Trustees Limited

ABN 46 004 031 298 AFS Licence No. 240975 RSE Licence No. L0003094

Level 2, 575 Bourke Street Melbourne VIC 3000

Telephone: 1300 133 472 Facsimile: (03) 8623 5200

Administrator

Financial Synergy Pty Limited

ACN 005 484 391 as Trustee for the Financial Synergy Unit Trust ABN 73 423 494 780

Level 9, 360 Elizabeth Street Melbourne VIC 3000

GPO Box 4344 Melbourne VIC 3001

Telephone: (03) 9654 1399 Facsimile: (03) 9654 2187

Email: super@financialsynergy.com.au
Website: www.FinancialSynergy.com.au

Insurer

TAL Life Limited

ABN 70 050 109 450

Level 8, 1 O'Connell Street Sydney NSW 2000 GPO Box 5380 Sydney NSW 2001

Credit Union

Defence Bank Limited

ABN 57 087 651 385 AFS Licence No. 234582

Level 5, 31 Queen Street Melbourne VIC 3000

Telephone: (03) 8624 5888 Facsimile: (03) 8624 5892

Email: info@defencebank.com.au
Website: www.defencebank.com.au

Promoter

Top Quartile Management Pty Ltd

ABN 98 006 771 848 AFS Licence No. 238816

Level 9, 360 Elizabeth Street Melbourne VIC 3000

GPO Box 4344 Melbourne VIC 3001 Telephone: (03) 9654 1399 Facsimile: (03) 9654 2187

Custodian

Equity Trustees Limited

ABN 46 004 031 298

Level 2, 575 Bourke Street Melbourne VIC 3000

Auditor

UHY Haines Norton Chartered Accountants

ABN 85 140 758 156

Level 11, 1 York Street Sydney NSW 2000



For Further Information

Email <u>investments@defencebank.com.au</u>

Website <u>www.defencebank.com.au</u>

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Postal Address CUBS Superannuation Fund – Defence Bank Super and Pensions

GPO Box 4344

Melbourne VIC 3001