



Hardship assistance application.

Once the form has been completed, please send to collections@defencebank.com.au

Applicant to complete this section.

The following types of information may assist in your request for assistance:

- Evidence of income (last 2 payslips or CentreLink benefit statement or any other evidence of income)
- Last 2 statements from another financial institution
- Current loan/credit card/store card statement(s) from another financial institution
- Evidence of current insurance for any motor vehicle/property used as security for your Defence Bank loan(s) (N/A if insured with CGU through Defence Bank)

Member 1 personal details.

Member number.

Last name.

First name.

Middle name(s).

Date of birth. / /

Residential address.

State.

Postcode.

Email address.

Phone number.

Mobile number.

Other phone
number.

Housing status. Own Rent Board Other

Marital status.

Number of Age(s) of
dependents. dependents.

Member 1 employment details.

Occupation.

Employer's name.

Employer's
address.

State.

Postcode.

Years' service.

Employment type.

Full time Part time Casual Self employed
Contract Other

Member 2 personal details (if applicable).

Member number.

Last name.

First name.

Middle name(s).

Date of birth. / /

Residential address.

State.

Postcode.

Email address.

Phone number.

Mobile number.

Other phone
number.

Housing status. Own Rent Board Other

Marital status.

Number of Age(s) of
dependents. dependents.

Member 2 employment details (if applicable).

Occupation.

Employer's name.

Employer's
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State.

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Assets.	Value.	Insurance provider.
Residential property (address/details).	\$	
Residential property (address/details).	\$	
Other property.	\$	
Vacant land.	\$	
Motor vehicle/s (make/model/year). / /	\$	
Motor vehicle/s (make/model/year). / /	\$	
Caravan/boat etc.	\$	
Home contents etc.	\$	
Savings Defence Bank.	\$	
Other savings.	\$	
Super/other.	\$	

Commitments.	Lender.	Repayments.	Balance.
Mortgage #1.		\$ per	\$
Mortgage #2.		\$ per	\$
Mortgage #3.		\$ per	\$
Rent/board etc.		\$ per	\$
Personal loans.		\$ per	\$
Overdrafts.		Limit. \$	\$
Other loans (car/boat etc).		\$ per	\$
Credit card/s.		Limit. \$	\$
		Limit. \$	\$
Store card/s.		Limit. \$	\$
		Limit. \$	\$



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Income.	Member 1.	Member 2 (if applicable).
Salary (net after tax).	\$ per	\$ per
Overtime & allowances.	\$ per	\$ per
Rent received.	\$ per	\$ per
Board received.	\$ per	\$ per
Pension/other benefits received.	\$ per	\$ per
Interest/dividends.	\$ per	\$ per
Other income.	\$ per	\$ per
Total income.	\$ per	\$ per

Other expenses.	Member 1.	Member 2 (if applicable).
Child support.	\$ per	\$ per
Motor vehicle & public transport.	\$ per	\$ per
Utilities & communications.	\$ per	\$ per
Education & child care.	\$ per	\$ per
Medical & pharmaceutical.	\$ per	\$ per
Superannuation (Excludes employer contributions).	\$ per	\$ per
Motor vehicle insurance.	\$ per	\$ per
Health insurance.	\$ per	\$ per
Home & contents insurance.	\$ per	\$ per
General living expenses (food/clothing/entertainment/gifts personal etc).	\$ per	\$ per
Total expenses.	\$ per	\$ per



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Briefly describe the reason/s you are applying for assistance.

Briefly describe your proposal to rectify the situation.

Are you in arrears with any other provider (i.e utility or lender)?
Additionally, please note any payment arrangement that have been established.

Privacy information.

Under the *National Consumer Credit Protection Act 2009* (Cth) we are authorised to collect, use and disclose your financial information, so that we may provide you with the assistance you are seeking in your current financial situation, needs and objectives. Although you are not obliged to provide this information, we can not provide you with the assistance without it. We collect, use and disclose this information to enable us to provide you with the products and services you have requested, newsletters and information about other products and services that may benefit you.

Defence Bank complies with applicable privacy laws. General information about how we collect, use and disclose personal information about you is set out in our Defence Bank Products and Services – Conditions of Use. Our Privacy Policy provides additional information about how we handle your personal information. Both of these documents can be viewed on our website at defencebank.com.au or are available on request. When you access our website the terms of our Website Privacy Notice also apply.

Declaration.

- I/we declare that the information provided in this application is true and correct.
- I/we declare that I/we have fully disclosed my/our financial affairs and any matters that may impact on this application.

Member 1
signature.

Member 2
signature.

Date.

/

/

Date.

/

/